

DIALOG 21 MARCH 2001

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 File 94:JICST-EPlus 1985-2001/Mar W1 (c)2001 Japan Science and Tech Corp(JST)
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 File 129:PHIND(Archival) 1980-2001/Mar W2 (c) 2001 PJB Publications, Ltd.
 File 130:PHIND(Daily & Current) 2001/Mar 21 (c) 2001 PJB Publications,Ltd.
 File 148:Gale Group Trade & Industry DB 1976-2001/Mar 20 (c)2001 The Gale Group
 File 149:TGG Health&Wellness DB(SM) 1976-2001/Mar W2 (c) 2001 The Gale Group
 File 151:HealthSTAR 1975-2000/Dec (c) format only 2000 The Dialog Corporation
 File 155:MEDLINE(R) 1966-2000/Dec W4 (c) format only 2000 Dialog Corporation
 File 160:Gale Group PROMT(R) 1972-1989 (c) 1999 The Gale Group
 File 169:Insurance Periodicals 1984-1999/Nov 15 (c) 1999 NILS Publishing Co.
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 File 275:Gale Group Computer DB(TM) 1983-2001/Mar 20 (c) 2001 The Gale Group
 File 278:Microcomputer Software Guide 2001/Feb (c) 2001 Reed Elsevier Inc.
 File 347:JAPIO Oct 1976-2000/Nov(UPDATED 010309) (c) 2001 JPO & JAPIO
 File 348:EUROPEAN PATENTS 1978-2001/Mar W02 (c) 2001 European Patent Office
 File 349:PCT Fulltext 1983-2001/UB=20010315, UT=20010301 (c) 2001 WIPO/MicroPat
 File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec (c) 1998 Inst for Sci Info
 File 442:AMA Journals 1982-2001/Nov B2 (c)2001 Amer Med Assn -FARS/DARS apply
 File 444:New England Journal of Med. 1985-2001/Mar W3 (c) 2001 Mass. Med. Soc.
 File 455:Drug News & Perspectives 1992-2001/Feb (c) 2001 Prous Science

File 473:Financial Times Abstracts 1998-2001/Mar 20 (c) 2001 The New York Times
File 474:New York Times Abs 1969-2001/Mar 20 (c) 2001 The New York Times
File 475:Wall Street Journal Abs 1973-2001/Mar 20 (c) 2001 The New York Times
File 583:Gale Group Globalbase(TM) 1986-2001/Mar 21 (c) 2001 The Gale Group
File 608:KR/T Bus.News. 1992-2001/Mar 21 (c)2001 Knight Ridder/Tribune Bus News
File 621:Gale Group New Prod.Annou.(R) 1985-2001/Mar 20 (c) 2001 The Gale Group
File 623:Business Week 1985-2001/Mar W3 (c) 2001 The McGraw-Hill Companies Inc
File 624:McGraw-Hill Publications 1985-2001/Mar 20 (c) 2001 McGraw-Hill Co. Inc
File 625:American Banker Publications 1981-2001/Mar 21 (c) 2001 American Banker
File 634:San Jose Mercury Jun 1985-2001/Mar 17 (c) 2001 San Jose Mercury News
File 635:Business Dateline(R) 1985-2001/Mar 21 (c) 2001 Bell & Howell
File 636:Gale Group Newsletter DB(TM) 1987-2001/Mar 20 (c) 2001 The Gale Group
File 637:Journal of Commerce 1986-2001/Mar 21 (c) 2001 Journal of Commerce Inc
File 810:Business Wire 1986-1999/Feb 28 (c) 1999 Business Wire
File 813:PR Newswire 1987-1999/Apr 30 (c) 1999 PR Newswire Association Inc

Set	Items	Description
S1	91773	(TICKET?? OR DRAFT?? OR CHECK?? OR NOTE?? OR DOCUMENT?? OR BOARDING OR ORDER??) (5N) (AUTHENTICAT???? OR VERIF???????? OR AUTHORIZ?????)
S2	127727	(TICKET?? OR DRAFT?? OR CHECK?? OR NOTE?? OR DOCUMENT?? OR BOARDING OR ORDER??) (5N) (ENCRYPT???? OR COD???? OR ENCOD???? OR ENCIPHER???? OR ENCYIPHER????)
S3	13364	(TICKET?? OR DRAFT?? OR CHECK?? OR NOTE?? OR DOCUMENT?? OR BOARDING OR ORDER??) (5N) (DECRYPT???? OR DECOD???? OR DECIPHER???? OR DECYPHER????)
S4	2865	S1 (S) (S2 OR S3)
S5	3682	(PRINT???? OR IMPRESS????) (5N) (S2 OR S3)
S6	21760	(PRINT???? OR IMPRESS????) (5N) KEY??
S7	934	(TICKET?? OR DRAFT?? OR CHECK?? OR NOTE?? OR DOCUMENT?? OR BOARDING OR ORDER??) (5N) S6
S8	190	S4 AND S5
S9	8	S7 AND S8
S10	7	RD S9 (unique items) [Scanned ti,kwic all]
S11	165	RD S8 (unique items) [Scanned ti,kwic all]

11/9/5 (Item 3 from file: 9)

DIALOG(R)File 9:Business & Industry(R) (c) 2001 Resp. DB Svcs. All rts. reserv.

01904642 (THIS IS THE FULLTEXT)

Technologies match travelers, luggage (New bar code system from Exigent matches airline passengers luggage to tickets through bar codes; system being used at airports in six US cities)

Automatic I.D. News, v 13, n 9, p 1+

August 1997

DOCUMENT TYPE: Journal

ISSN: 0890-9768 (United States)

LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 349

TEXT:

1 MELBOURNE, FL -- A new system that uses bar codes and wireless technology to ensure
2 airline passengers and their baggage are on the same flight will be implemented at airports in
3 Melbourne, FL, and five other U.S. cities. The FotoTag system, developed by Exigent
4 International, matches passengers to their bags by taking a video image of the passenger at
5 check-in and presenting it for verification during boarding.

6 photo omitted

7 During passenger check-in, a photo image is automatically taken and a special bar code
8 is printed on the boarding pass. The bar code can either be an encoded serial number that
9 references the photo image in a database, or the image itself encoded in a two-dimensional
10 symbol. When the passenger goes to board the plane, the code is read by an attendant using a
11 wearable bar code scanner and terminal. The photo is displayed on the terminal (either from
12 decoding the 2D symbol or from a wireless link to the database), and the check -in attendant
13 visually verifies the passenger's identity.

14 photo omitted

15 If a passenger checks in but does not board the plane, the system automatically alerts the
16 baggage handling ground crew, which is also equipped with wearable terminals. Crew members
17 are instructed to pull the unattended baggage from the plane, and are even told in which cargo bay
18 the baggage is stored.

19 The system was tested in Mexico and will be implemented in six U.S. airports by a small
20 U.S. airline that wishes to remain anonymous, according to Gavin Ridge, president of Exigent's
21 FotoTag business unit. The system could be modified to include verification of carry-on baggage,
22 or to use other data storage technologies such as RF/ID or smart cards, according to Ridge.

23 Positive bag matching is required on international flights but not U.S. domestic flights.
24 The FAA recently completed a two-week test of baggage reconciliation systems at 12 U.S.
25 airports. It is gathering information and may require positive bag matching, which the airline
26 industry opposes because of the alleged changes it would require to airport infrastructures. See
27 the July 1997 issue of AUTOMATIC I.D. NEWS for more information.

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11/9/22 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R) (c) 2001 The Gale Group. All rts. reserv.

07036720 Supplier Number: 59535754 (THIS IS THE FULLTEXT)

Tickets.com to Invest in Superior In-Home Ticketing Technology.

Business Wire, p0025

Feb 17, 2000

Language: English

Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1006

TEXT:

Business Editors/High Tech Writers

COSTA MESA, Calif.--(BUSINESS WIRE)--Feb. 17, 2000

Consumers Will be Able to Print Event Tickets in Minutes -- Right From Their Home Computers --

Tickets.com (Nasdaq:TIXX) announced today that it has made a strategic investment in EncrypTix, Inc., a leading provider of highly secure, authenticated online printing technologies for live events, movie, travel and financial services industries, and a majority owned subsidiary of Stamps.com.

EncrypTix' technology, the industry's easiest and most secure, combined with Tickets.com's position as the premier ticket destination, will provide consumers with a "virtual ticket window", allowing people to print tickets from home -- 24 hours a day, 7 days a week, right up until show time.

Entertainment ticket buyers will now have the reassurance of securing their event tickets within minutes after purchasing them on the Web. To print electronic event tickets, consumers simply need a PC, Internet access and an ordinary Laser or Inkjet printer.

"Buying live entertainment tickets has traditionally been about waiting: fans decide they want to purchase tickets and then have to either wait for the tickets to arrive in the mail, or go to a retail outlet or box office and wait in line to pick them up. This new, alternative ticketing distribution channel will empower fans, who can now go online rather than wait in line," said W. Thomas Gimple, co-chairman and chief executive officer of Tickets.com. "With partners like American Express and Loews Cineplex investing in EncrypTix, we are excited to be working towards an electronic ticketing solution that will be the standard in the industry."

"EncrypTix will dramatically enhance the way Tickets .com serves its customers with real-time delivery of tickets that today must be printed on authenticated security paper or ticket stock and delivered physically through the mail, common carrier or will call," said EncrypTix president and chief executive officer Jim Rowan. "EncrypTix will essentially provide a secure delivery service through the Internet which will remain invisible to the consumer."

Pat Christenson, director of the Thomas & Mack Center, Sam Boyd Stadium and Cox Pavillion in Las Vegas said, "For us, online ticketing technology provides a real opportunity to maximize our attendance. In-home ticket printing now enables the Internet to be an effective distribution channel right until the day of the show or game. It also provides us the flexibility to

32 communicate last minute deals over the web to stimulate demand, improving attendance and
33 reducing the uncertainty of last minute walk-up sales while better utilizing our box office staff.
34 In home tickets printed with bar codes also have the added benefit of delivering valuable
35 demographic information about our fan base as they enter the park or show, so we can better
36 understand and serve our customers."

37 EncrypTix, a majority owned subsidiary of Stamps.com, has a proven safe and secure
38 technology. The company uses a special encryption technology to prevent fraud when purchasing,
39 and each ticket is printed with a bar code that identifies the buyer of the ticket. Since the bar code
40 identifies the holder, any ticket holder who tries to make a duplicate can always be traced.

41 About Tickets.com

42 Tickets.com is a leading "one-stop" online source of entertainment, sports and
43 travel tickets, event information and related products and services. Tickets.com sells tickets
44 through the Internet, call centers, retail outlets and interactive voice response systems. At
45 www.tickets.com, consumers can obtain information on thousands of events and entertainment
46 organizations, purchase tickets and shop for related products and services. Tickets.com's
47 automated ticketing solutions are used by over 4,100 entertainment organizations and venues such
48 as leading performing arts centers, professional sports organizations and various stadiums and
49 arenas in the U.S., Canada, Europe, Australia and Latin America.

50 About EncrypTix

51 Founded in November, 1999, EncrypTix, Inc. provides companies with a secure method
52 of delivering value-bearing documents to consumers over the Internet. Utilizing
53 EncrypTix-enabled services, consumers can purchase and instantly print tickets for the events,
54 movie, travel and financial industries using just a PC, Internet connection and a laser or inkjet
55 printer, with no special hardware required. Initially formed as a wholly-owned subsidiary of
56 Stamps.com, EncrypTix recently completed a Series B financing lead by Vulcan Ventures. Key
57 strategic investors also include American Express, Galileo International, GetThere.com, Loews
58 Cineplex, Tickets.com, Sabre Holdings, SunAmerica, Mailboxes Etc., and Mitsubishi.

59 About Stamps.com

60 Founded in 1996, Santa Monica-based Stamps.com is the leading provider of
61 Internet-based mailing and shipping services. It's highly secure Internet Postage service was
62 approved by the US Postal Service in August of 1999 after an exhaustive 2-year regulatory
63 evaluation and field beta test. The company's innovative technology eliminates the need for
64 specialized postage metering hardware by giving customers the flexibility to print postage over
65 the Internet -- securely, accurately and fast. Through partnerships with major companies like
66 America Online, Hewlett-Packard, IBM, Microsoft, Office Depot, Intuit and 3M, Stamps.com
67 has tremendous reach into the small office/home office and consumer markets. More information
68 about the company can be found at www.stamps.com.

69 The statements contained in this press release that are not historical facts are
70 forward-looking statements under the federal securities laws. These forward-looking statements
71 are not guarantees of future performance and involve certain risks, uncertainties and assumptions
72 that are difficult to predict. Actual outcomes and results may differ materially from what is
73 expressed in, or implied by, such forward-looking statements. Tickets.com, Inc. undertakes no
74 obligation to update publicly any forward-looking statements, whether as a result of new

75 information, future events or otherwise. Among the important factors that could cause
76 Tickets.com, Inc. actual results to differ materially from those expressed in, or implied by, the
77 forward-looking statements herein are the company's ability to successfully integrate the new
78 technology, acceptance of the new technology by consumers, changes in general economic
79 conditions, increased or unexpected competition, fluctuations in customer demand and other
80 matters disclosed in Tickets.com, Inc.'s filings with the Securities and Exchange Commission.

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11/9/165 (Item 2 from file: 810)

DIALOG(R)File 810:Business Wire (c) 1999 Business Wire . All rts. reserv.

0061754 BW623

DATAPRODUCTS: Dataproducts awarded Industrial Design excellence commendation for ATB printer

August 25, 1987

Ticker Symbol: DPC

Byline: Business Editors

Dateline: Woodland Hills, Calif.

Time: 06:17 PT

Word Count: 551

1 The Industrial Designers Society of America has awarded its 1987 Industrial Design
2 Excellence Awards Commendation to Dataproducts' Airline Ticket and Boarding Pass printer.

3 The printer, jointly designed by Gregory Fossella Associates of Boston and Dataproducts,
4 employs thermal transfer technology and is currently being sold to Telex Computer Products.

5 "With almost 340 entries in this year's program, the 1987 jurors felt that this design stood
6 out, showing thoughtful conceptual development and sensitive, well-detailed design execution,"
7 said a jury spokesman. "We felt the Airline Ticket and Boarding Pass Printer showed us work we
8 can all be proud of as making a significant contribution to the reputation for quality of U.S. design
9 and industry."

10 Major airlines will use these special-purpose printers to improve automated use of ticket
11 data for faster passenger service, streamline revenue accounting and improve airport operations.
12 This involves printing and magnetically encoding verifying ticket and boarding pass documents
13 using thermal transfer technology and magnetic strip read/write heads.

14 In use, two-thirds of the document has ticketing data printed on one side and magnetically
15 encoded on the reverse side. The remaining third of the document is perforated and is the
16 passenger's boarding pass.

17 Typical use for these printers will be in travel agencies, airline city ticket offices, airport
18 ticket counters and gates, and satellite locations where telephone line communication can control
19 their use.

20 A major ATB design consideration was a modular system that could adapt to the various
21 ticketing locations and to future small document applications. For example, Model 1 utilizes a
22 single printing and magnetic module with an output stacker document input bin and an optional
23 document refeed module.

24 Model 2 incorporates a second printing and magnetic module, two input bins and a large
25 capacity collator/stacker. Model 2 will be used to increase throughput by printing documents in
26 parallel or to allow two different types of documents to be printed in the same batch. Various
27 product configurations are possible with a minimum set of injection molded structural foam parts.

28 Four other design features contributed to winning the award. One is a security system that
29 prevents unauthorized access to blank and printed tickets. A second is controls that are easily
30 understood and used by operators in both domestic and international markets.

31 Third is a venting scheme that cools the printer in embedded, undercounter installations.
32 And fourth, the design permits minimization of tooling and manufacturing costs.

33 "We're honored that the IDSA awarded us this commendation to the ATB printer," said
34 Allen Surber, Dataproducts' senior vice president of engineering and research. "The design is
35 innovative in the way system requirements have been met without affecting the printer's
36 appearance.

37 "As an example, the angled control panel protrudes slightly from the front surface to
38 provide optimum viewability and access when used under the counter. For these same
39 installations, the angular venting pattern provides the required cooling while creating a distinct
40 visual theme."

41 Dataproducts, which celebrates its 25th anniversary in 1987, is one of the world's leading
42 independent computer printer manufacturers with over \$330 million in annual sales. The product
43 line includes band, line matrix, serial dot matrix, laser, solid and liquid ink, thermal transfer and
44 Tempest printers, plus printer supplies and data communications equipment.

45 Eleven domestic and nine international offices, plus an extensive distribution network,
46 provide worldwide sales and service.

47 CONTACT: Dataproducts Corp., Woodland Hills
Sherry Herring, 818/888-4014